

# ENDING HOMELESSNESS

Means addressing it at all levels, from the possibility of housing crisis to its permanent resolution. Here is our approach.



## SYSTEM PERFORMANCE

The System Performance Team ensures efficient movement of individuals and families through Housing Forward's service and housing continuum as quickly as possible. This client and data-focused team uses real-time information to drive decisions and improve outcomes. System Performance tracks client flow from initial contact to permanent housing, ensuring equitable access to resources and maintaining positive exit destinations.



## WRAPAROUND SERVICES

The Wraparound Team collaborates with case managers to provide clients with specialized services and a continuity of care across program areas from a client's initial entry and until a permanent destination is found. This interdisciplinary team strengthens the agency's service integration model in the areas of health and behavioral health, employment and income supports, and other critical needs of clients.