Vision
Our vision is to end homelessness.

Mission
Our mission is to transition people from housing crisis to housing stability.

Approach
Our approach is to prevent homelessness, respond to housing crises, and stabilize those facing homelessness with permanent housing and services.

Values
In our pursuit of excellence, we strive to embody values that create sustainable, equitable, and community-wide impact:

• **Compassion** – We engage people with dignity and respect to help them overcome trauma and inequity.

• **Individuality** – We recognize that every person has unique needs and strive to meet them holistically.

• **Community** – We collaborate with all of our stakeholders with purpose, care and integrity.

• **Innovation** – We continuously explore and test effective ways to end homelessness.

• **Impact** – We use data and evidence to inform our strategy and achieve significant social outcomes.

• **Teamwork** – We embrace our diversity, life experiences and skills to end homelessness.

• **Equity** – We advance equity and promote inclusion and access in our programs, policies, and advocacy.

Strategic Priorities

**Prevent - Make Homelessness Rare**
Build a community-wide systemic response to end homelessness before it begins.

**Respond - Make Homelessness Brief and Nonrecurring**
Leave no one unsheltered and prevent recurring homelessness by supporting people on their path to housing.

**Stabilize - Accelerate the Path Home**
Expand housing options, partnership development and innovative solutions.

**Build Our Capacity and Resilience**
Invest in our people and infrastructure to achieve organizational excellence and impact.

**Sustain Our Momentum and Impact**
Optimize resource development and utilization.

**Mobilize For Greater Impact, Inclusion And Equity**
Expand and leverage our networks to further our role as a leading change agent.