



**F**  **RWARD**

Building Community Without Homelessness

**HOUSING  
FORWARD**  
ending homelessness

# PREVENT



The most humane, cost effective solution to homelessness is stopping it before it happens. We do this through division case management and financial assistance.

# RESPOND



We identify and connect people experiencing homelessness with basic needs like shelter, safety and food. Then we link them to services to begin resolving their crisis immediately.

# STABILIZE



Safe, stable housing is the foundation on which people become self-sufficient and rebuild their confidence so they can live, and thrive, in their community.

Emergency Financial Assistance



Street Outreach



Support Center

Rental Support



Emergency Overnight Shelter



Interim Housing

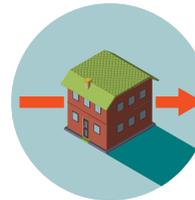
Permanent Supportive Housing



Diversion Case Management



Respite Medical & Behavioral



Transitional Housing

Housing Navigation



# FORWARD

## Building Community Without Homelessness

Housing Forward's first-ever capital campaign will invest in two important pillars, Our Community and Our Future, and accelerate the critical work we have done over the last several years.

### **Our Community**

The campaign will support the comprehensive renovation of a former hotel and create a transitional shelter that is tailored to our Interim Housing and Medical Respite Programs.

### **Our Future**

The campaign will build resilience by ensuring an operating infrastructure that will support continued growth, as we meet the needs of the increasing number of individuals and families we assist.



# Our Community

This former hotel will become the permanent home to Housing Forward's Interim Housing Program and RISE Center Medical Respite Services.



# Our Community

Converting a former hotel into a transitional shelter

## Private Accommodations

- Dignity-based philosophy
- 61 updated rooms which include private bathrooms, kitchenettes and private storage
- 22 rooms will become ADA accessible for residents with physical disabilities
- Two new client laundry areas

## Community Spaces

- A safe and secure client lobby and intake area
- A multi-purpose community room with a salon, and kitchen for resident dining, social gatherings, classes and workshops
- An updated client patio and green space

## Community Spaces

- A medical examination room and clinical office
- Client consultation and meeting rooms
- A multi-purpose conference room in the former hotel lobby
- Case management offices



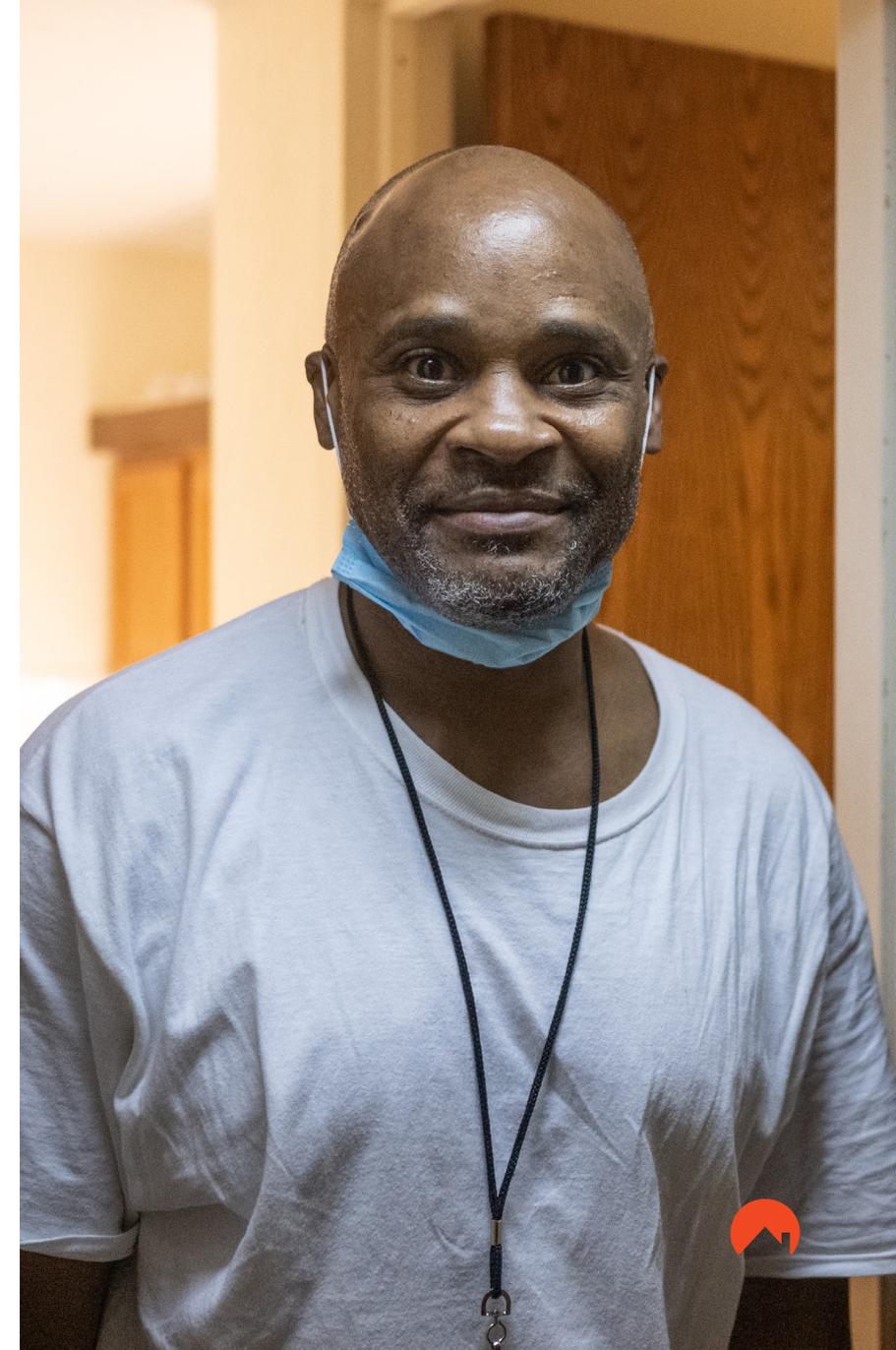
# Interim Housing

supports unhoused individuals and families with private accommodations, daily meals, case management and wraparound services to support their transition to stable, permanent housing in the community.

Since the inception of the Interim Housing Program in 2020\*:

- **413** people have been assisted
- **83,969** nights of housing have been provided
- **76%** of clients have moved into permanent housing

\*September 2020 through July 2025



# Medical Respite

ensures people who have experienced a medical event have a safe, stable place to recuperate.

Since 2020\*, the RISE Center Medical Respite Services:

- **313** people have been assisted
- **27,788** nights of recuperative care have been provided
- **89%** have stabilized health

\*September 2020 through July 2025



This campaign will help us create a state-of-the-art location where individuals and families experiencing homelessness can transition to a permanent home in the community.

61 Renovated Client Rooms

22 ADA Accessible Rooms

New Clinical Health Suite

New Client Community Room



New Client Lobby & Intake Suite

New Staff Office & Meeting Space

Dedicated Case Management Offices

Updated Patio

# Before

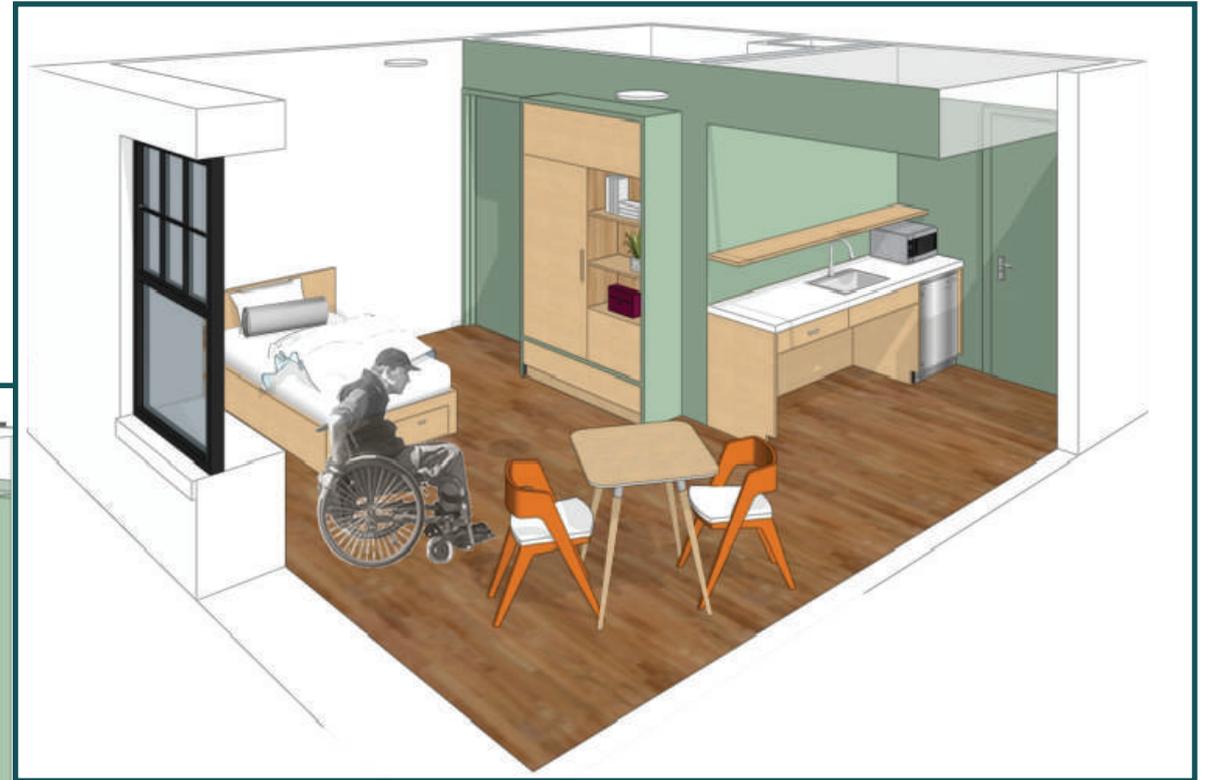
Interior views of the building before the comprehensive renovation. Shown here are a client room, a first-floor lobby, a storage area, and the client patio.



# After



An updated client room

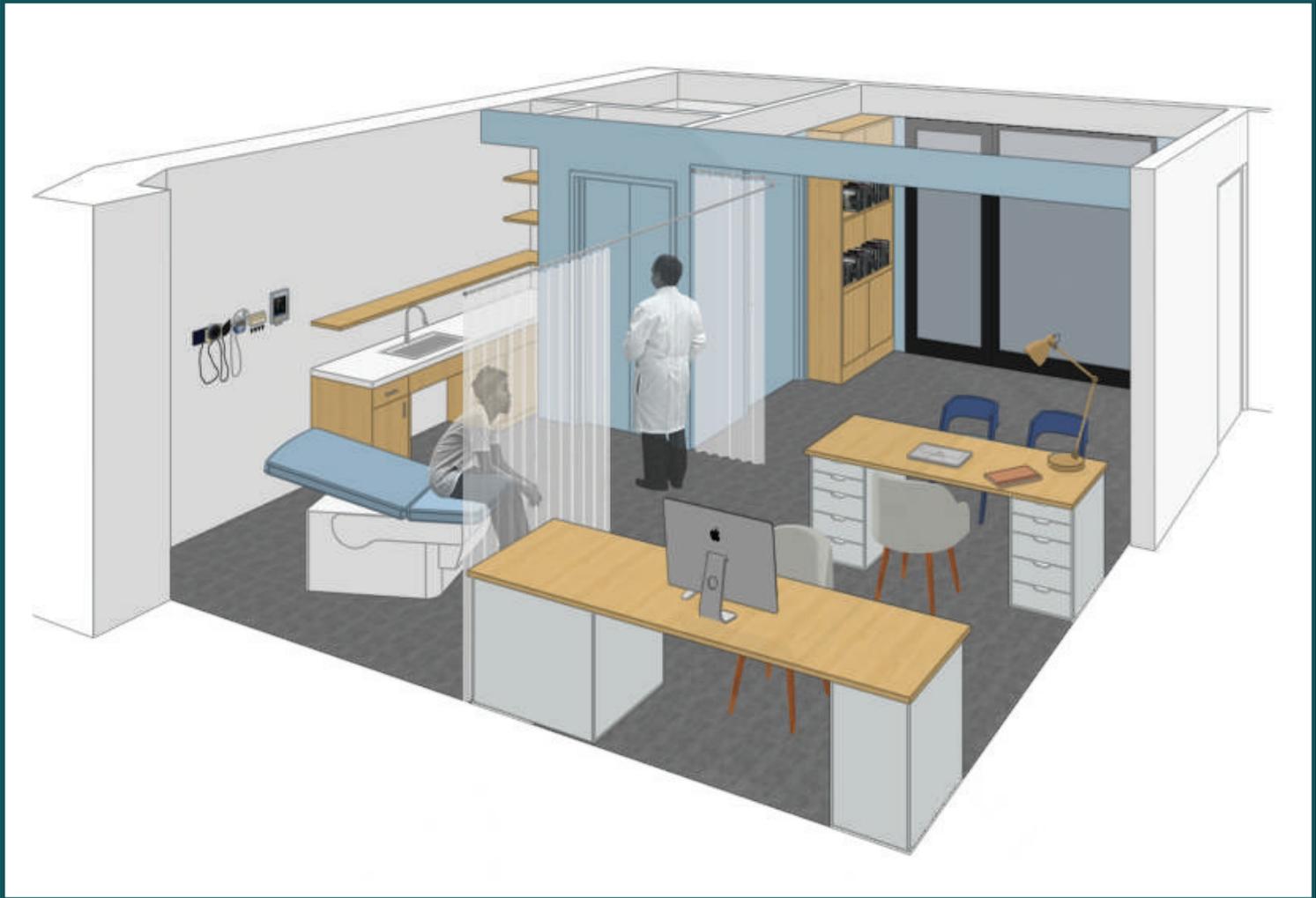


An updated ADA accessible room

*Architect's rendering of renovated building*



New medical  
examination room  
and clinical office



*Architect's rendering of renovated building*



The new community room with a salon and accessible kitchen



The updated patio area

*Architect's rendering of renovated building*



# Our Future

Building our infrastructure and resilience

## People

Our team of skilled professionals provides transformative services that assist more than 2,500 people annually and is our greatest asset.

## Resilience

Building financial health and resilience to ensure our continued growth as we meet the needs of the increasing number of individuals and families we assist.

## Technology

Operational excellence relies on technology resources that align strategic growth. We will build technology systems that addresses current challenges while setting the stage for greater future effectiveness.



# People

GOAL: \$1.25 Million

Our team of dedicated professionals is Housing Forward's greatest asset. It has doubled in size since 2020 and is now more than 130 staff members.

Investing in our team of professionals and developing our leadership pipeline requires a financial investment to retain qualified staff and to meet rising staff costs.

Through this campaign, we will launch a staff investment fund channeling resources toward strategic areas, including:

- A talent management fund to support continuous learning, coaching, and professional development
- Competitive compensation
- High-quality health insurance with family coverage
- Expanded retirement savings plan with employer contribution
- Financial flexibility to enhance Future employee benefits





# Resilience

GOAL: \$2.5 million

To sustain the impact of quality programming, Housing Forward needs to build a more diverse and flexible financial foundation.

This campaign will create a working capital reserve that provides organizational stability and supports capacity-building investments that public funds are unable to fully support.

Building our financial health will allow us to:

- Increase working capital to sustain current programs and invest in program growth
- Weather financial changes caused by government cuts
- Expand our operating reserve to better withstand payment delays of a growing number of government and private foundation partners
- Increase our ability to respond to opportunities for program development opportunities and new partnerships with leading providers



# Technology

GOAL: \$1.25 million

To be effective, our technology infrastructure must align with our organizational goals.

This requires investments in technological solutions that bridge our current shortcoming and improve processes achieve greater efficiencies.



Finance  
& Accounting



Onboarding  
& Training



Donor  
Relations



Volunteer  
Management



IT Service



## Information Technology Strategy & Road Map



Grant  
Management



Digital  
Marketing



Events  
Management



Facilities  
Management



Procurement



Case  
Management



Project  
Management

Living with housing instability and working to end it is not easy. **But a community with homelessness is never an option.**

We need your help to sustain our momentum **so our clients can keep moving forward.**



# FORWARD

Building Community Without Homelessness

Your generous support of the FORWARD Campaign will help Housing Forward to:

## **Our Community**

Make investments that sustain the transformative programming created during the pandemic.

## **Our Future**

Build our operating capacity to effectively meet the needs in the communities we serve.



We invite you to join us  
in building community  
without homelessness.

**Thank you!**



## Funding Partners



**Emanuel Chris Welch**  
Speaker of the Illinois House  
of Representatives



## Project Partners



## Service Partners



## Campaign Steering Committee

Katie Ashton, Co-Chair  
Bob Hahn, Co-Chair  
Paul Beckwith  
Erica Duffy  
Christopher Griffith  
Carol O'Brien  
Jonas Robinson  
Monica Saydah  
Peter Vilim

Lynda Schueler, CEO  
Erik Johnson, Major Gifts Officer  
Charlotte Lacey, Individual Giving Manager

