

Preventing a Housing Crisis

HOUSING FORWARD'S EMERGENCY ASSISTANCE PROGRAM

The **Emergency Assistance Program** provides individuals and families who are at risk or experiencing homelessness with emergency financial assistance that is aimed towards preventing homelessness or aiding those that are in between stable housing. In general, this program primarily provides assistance with rent and utilities and smaller emergency requests (e.g. food vouchers, assistance with securing government issued identification and transportation passes.)

HOW TO ACCESS ASSISTANCE:

Contact: Suburban Cook Call Center at 877.426.6515 to be pre-screened over the phone to determine initial eligibility for services.

Walk-in: Entry Point Walk-In Center, 6634 W. Roosevelt Rd., 2nd Floor, Oak Park

Hours: Monday, Thursday and Friday 9:00am – 3:00pm
Tuesday 9:00am – 1:00pm and 3:00pm – 7:00pm
Wednesdays 9:00am – 1:00pm
Additional hours by appointment

ELIGIBILITY FOR ASSISTANCE:

To qualify to receive assistance, a household must meet three major requirements:

- 1 Households must meet income eligibility guidelines.
- 2 There must be an unexpected emergency situation or demonstrated economic hardship that has occurred in the last 6 months that was beyond the household's control, which has since been resolved. *Examples of an emergency situation include (but are not limited to) layoffs from employment, being sick and missing work for a long duration of time, death in the family or of an income-earner, or medical emergencies serious health complications.*
- 3 The household must be able to show that they are able to be financially self-sufficient in future months. There must be enough income coming into the home to pay for all household expenses.
- 4 The individual/family applying must not have received financial assistance within the past 12 months.

DOCUMENTS REQUIRED:

- > Some assistance requires proof of income such as pay stubs, social security or link card awards or unemployment benefits
- > Documentation of your situation, such as a 5-day notice and copy of your lease, a utility shut-off notice, identification and address confirmation
- > If seeking ID assistance, social security card, birth certificate, school records, medical records, etc.

Still need assistance, but don't think you qualify?

Short-Term Stability Services are available to help participants solve problems, navigate systems of care, and get connected to alternative resources as quickly as possible

Do you need help?

Housing Forward's goal is to transition people from financial and housing crisis to stability. For more information, visit www.housingforward.org.



**housing
FORWARD**
ending homelessness